

## Getting Started

Before loading your bike, here are some important things you need to know:

- You are responsible for loading and unloading your bicycle. For safety reasons, operators are *not* able to assist you with loading or unloading.
- Bicycle racks will hold a maximum of two bikes. Racks are available on a first-come, first-served basis. If the rack is full, you will need to wait for the next bus. Bikes are *not* allowed inside JTA vehicles.
- Children 12 years of age and younger must be assisted by an adult when loading and/or unloading bikes.
- Only single-seat, two-wheeled bicycles are permitted on JTA buses. Motorized bikes are *not* allowed.
- All bikes with a wheel size of 16" or larger fit easily and securely on the rack.
- JTA is not liable for damage to the bicycle and other property attached to the bicycle. Theft, damage, injury while loading and unloading, acts by third parties and all other related incidents are solely the responsibility of the customer/cyclist and not the JTA.
- No additional fees or permits are required.



## General Safety Tips

- Always wear a helmet.
- Pay attention to the traffic around you.
- Be aware of blind spots. Ride where motorists can see you.
- Be visible. Wear brightly colored clothing, especially at night.
- Use bike reflectors.

## Sharing the Road Safely

- Make sure the bus operator can see you. Buses have blind spots. If you can't see the operator either directly or in the mirror, the operator can't see you.
- Watch for changing road conditions. Bike lanes may merge with mixed traffic at some points. Use hand signals when merging or changing lanes.
- Do *not* pass on the right. Bus operators will signal when they change lanes, pull up to a stop or merge into traffic. JTA vehicles make frequent stops. It is not safe to pass a bus on the right when it is loading or unloading customers.



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## Bikes on Buses

**A *FREE* convenient option for customers who want to ride their bikes *and* ride the bus**



## Preloading

- Make sure you are *off* the bike when waiting at the bus stop so the operator recognizes you as a passenger.
- After the bus stops, let the operator know you are using the bike rack. Return to the curb after loading your bike.
- Remove loose items or items that could interfere with operator visibility like long poles or flags.
- When possible, load bikes with extra large handles in the front rack.
- If rack is inoperable, notify the operator and wait for the next bus.

## Loading

- 1 Pull on the release bar at the top of the rack.**
- 2 Lower the rack toward you.** If another bike is in position, the rack will already be lowered.
- 3 Put bike in the rack (the back slot if available).** Each slot is clearly labeled for front and back tires.
- 4 Once the bike is in the rack, pull the bike support arm up from its lowered position on the left side.** A spring will pull the support arm back and hold your bike securely in place. Do *not* lock your bike to the rack. **CAUTION:** Resting the support arm on your bike's fender or frame could damage your bike.

**You're ready to ride!** Return to the curb, and board the bus.



## Unloading

- **As the bus approaches your stop, inform the operator you will be unloading your bike.** This will ensure the operator waits until you are clear of the bus before leaving the stop. Use the front door of the bus to exit.
- **Release your bike. Simply pull the support arm away from the wheel.** Drop it down to the rack, and lift your bike from the wheel slot.
- **If you are the last person to unload a bike, return the rack to its upright position.**
- **Return to the curb with your bike when moving away from the bus.** Wait until the bus pulls away and traffic clears before proceeding.

## Extra Training

JTA recognizes some people are more comfortable with personal instruction. We offer free hands-on training on how to properly load and unload your bike.

For more information or to schedule an appointment, contact Gail Aupont at (904) 630-3154, Monday–Friday, 8 a.m.–4 p.m.

There is also a step-by-step instructional video on [www.jtafla.com](http://www.jtafla.com). Click the “Bikes on Buses” link under the “Riding JTA” tab.